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12 UNITED STATES DISTRICT COURT
13 NORTHERN DISTRICT OF CALIFORNIA

14
15 E. I. DU PONT DE NEMOURS AND
16 COMPANY,

17 Plaintiff,

18 v.

19 USA PERFORMANCE TECHNOLOGY,
20 INC., PERFORMANCE GROUP (USA),
INC., WALTER LIEW, and JOHN LIU,

21 Defendants.
22
23

24 Plaintiff E. I. du Pont de Nemours and Company ("DuPont") hereby complains against
25 Defendants USA Performance Technology, Inc. ("USA PTI"), Performance Group (USA), Inc.
26 ("Performance Group"), Walter Liew, and John Liu as follows:

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FILED

APR - 6 2011

RICHARD W. WIEKING
CLERK, U.S. DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
OAKLAND

Case No. **C11-01665**

COMPLAINT FOR:

1. Misappropriation of Trade Secrets

DEMAND FOR JURY TRIAL

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6. Defendant Performance Group is a California Corporation, which identifies its address as 360 Grand Avenue #186, Oakland, CA 94610-4840. On information and belief, Performance Group is the alter ego of USA PTI. The address for service of process for USA PTI listed with the State of California is Performance Group's address. Also, USA PTI and Performance Group have virtually identical websites. The agent for service of process for Performance Group is Christina Liew. On information and belief, Christina Liew is a relative of Defendant Walter Liew.

7. Defendant Walter Liew, the President of USA PTI, is a citizen of California or the People's Republic of China.

8. Defendant John Liu is a citizen of California or the People's Republic of China. He holds a doctorate in engineering. John Liu recently resigned from his position at his prior employer to become an employee of USA PTI.

9. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332 because complete diversity exists and the amount in controversy exceeds \$75,000 exclusive of interest and costs.

10. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(a) because Defendants are residents of this judicial district and a substantial part of the events or omissions giving rise to the claim occurred within this judicial district. Pursuant to Northern District Local Rules 3-5(b) and 3-2(d), assignment to the Oakland division is appropriate because Defendants are located in Alameda County."

FACTUAL BACKGROUND

TiO₂ Pigment and Its Uses

11. TiO₂ pigment is a white pigment widely used in paint, plastics, and paper materials. Generally, it provides opacity, ultraviolet protection, extended life, and improved performance to a wide variety of products. The manufacture and sale of TiO₂ pigmentation products is such a valuable business, in part, because of the wide range of applications for the pigment. Products from automotive paint to PVC piping to plastic packaging contain TiO₂ pigment.

1 12. In the areas of residential, commercial, and industrial construction and
2 remodeling, TiO_2 white pigment is used in architectural paint, providing paint manufacturers the
3 ability to offer a wide variety of colors, with superior coverage ability. More TiO_2 pigment in
4 paint results in better coverage from the paint. For exterior paints, TiO_2 provides durability and
5 protection to the painted surface from ultraviolet rays from the sun.

6 13. Many components of automobiles, both interior and exterior, contain TiO_2
7 pigment. Exterior automotive paint has become more durable, with more color variations
8 becoming available because of the inclusion of TiO_2 pigment into the paint. An increasing
9 number of exterior automotive parts are being replaced with lighter weight, scratch and dent
10 resistant high value plastic materials. DuPont's TiO_2 pigment plays a critical role in these plastic
11 parts, providing weather-resistant durability and color opacity. Inside the vehicle, many of the
12 parts are made of high value plastic materials, including dashboards, interior moldings and trim,
13 flooring and seat cushions to name a few. TiO_2 white pigment makes these features possible at a
14 cost efficient price.

15 14. Pleasure boats, cruise ships, shipping vessels, rail cars and airplanes utilize TiO_2
16 white pigment. Similar to its uses in the automotive industry, TiO_2 pigment is used in various
17 paint and coatings for these vehicles as well as for many higher value plastic materials.

18 15. DuPont also provides TiO_2 pigmentation for the plastics industry. TiO_2 pigment
19 enables plastics manufacturers to solve color, opacity and weatherability design issues. For
20 example, acrylic polymers are commonly pigmented with TiO_2 for both opaque and semi-opaque
21 applications. Opaque whites are used for appliances, communication, industrial and construction
22 end-uses, while translucent formulations are commonly used for back-illuminated advertising
23 and signboards.

24 16. TiO_2 pigments are also widely used for residential and commercial building
25 materials. Almost all vinyl building products, including siding, windows, decks and fencing,
26 contain TiO_2 pigment. PVC pipe for plumbing and other uses also contains TiO_2 pigment. In
27 these products, TiO_2 pigment provides protection to the vinyl by absorbing the ultraviolet rays
28 from the sun. This prevents degradation of the vinyl, providing long lasting new appearance for

1 the lifetime of these products. Both vinyl and laminate flooring contain TiO_2 pigment.

2 17. DuPont also supplies TiO_2 to the paper and paperboard industry. DuPont's
3 chloride-route continuous process allows rapid and tight particle size control, which results in
4 the most consistent mean particle size and consistent distribution in the industry. Ultimately, the
5 TiO_2 pigment allows the paper and paperboard industry to achieve opacity targets.

6 18. TiO_2 pigment is also used in a variety of other products, including plastic bags,
7 outdoor furniture, laminate products, inks, rubber, and elastomers.

8 19. Because of the wide variety of applications, the global market for premium TiO_2
9 pigment annually amounts to approximately 4 million tonnes.

10 **DuPont's TiO_2 Chloride-Route Process Leads the Industry**

11 20. Since 1948 when DuPont developed the original chloride-route TiO_2 process,
12 DuPont has been a pioneer in the area of manufacturing TiO_2 pigments. DuPont is currently the
13 largest provider and the lowest cost producer of TiO_2 pigments. Annually, DuPont sells
14 approximately 1 million tonnes of the total 5 million tonnes of TiO_2 pigment sold in the world.
15 Furthermore, DuPont has repeatedly been honored for the safety and health standards of its TiO_2
16 operations. DuPont maintains its advantages in the area of TiO_2 pigment production, in part,
17 through its industry-leading process, the secrecy of which it carefully maintains.

18 21. TiO_2 pigment may be produced through either a sulfate-route process or a
19 chloride-route process. DuPont first invented the chloride-route process for the production of
20 TiO_2 in 1948, which it has modified and significantly improved over time.

21 22. The TiO_2 pigment production process, whether sulfate or chloride, begins with
22 feedstock ores containing titanium. The feedstock ores can range from ilmenite, which contains
23 approximately 50% TiO_2 , to ores such as rutile, which contain more than 90% TiO_2 .

24 23. In DuPont's chloride-route process, in very general terms, the ore goes through
25 chlorination that produces titanium tetrachloride, which can be sold as a separate product or that
26 can be purified and oxidized to create the "pigment base." The pigment base then goes through a
27 finishing process consisting of wet treatment, filtration, washing, drying, and grinding to produce
28 the TiO_2 pigment product.

24. DuPont's chloride-route process has a variety of advantages over the sulfate-route process used by more conventional manufacturers. For example, the chloride-route process is a continuous process, while the sulfate-route process is a batch process. Additionally, it is a cleaner process that produces substantially less waste than the sulfate-route process. Finally, the chloride-route process produces TiO_2 pigment in the rutile crystalline form, which is the preferred form. The sulfate-route process inherently produces the anatase crystalline form, which requires additional processing to convert to a rutile crystalline form.

25. Significantly, the vast majority of TiO_2 manufactured in China comes from the sulfate-route process. The current five-year economic plan for China calls for the development of chloride-route TiO_2 technology.

26. Because DuPont's process is so superior to that of its competitors and because of the economic advantages DuPont enjoys due to that superiority, DuPont carefully safeguards its investment. DuPont transmits, receives, and destroys confidential information in a secure manner. DuPont employees are required to sign contracts agreeing to protect the secrecy of DuPont's confidential information.

27. As for DuPont's TiO_2 process specifically, all electronic data systems that contain DuPont Titanium Technology documentation (drawings, equipment specs, instrument specs, logic diagrams, standard operating procedures, maintenance work practices, technology reports, etc.) require granted access.

28. Within DuPont's Titanium Technologies division, the company further protects the information by compartmentalizing both it and access to it.

29. In order to further protect the TiO_2 process, DuPont provides access to technology documentation for the *entire* TiO_2 process to only a few DuPont employees. These individuals have access on a business need or need-to-know basis.

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DuPont Establishes and Later Expands TiO₂**Pigment Plant in Kuan Yin, Taiwan**

30. DuPont currently has TiO₂ plants in Edge Moor, DE, New Johnsonville, TN, DeLisle, MS, Altamira, Mexico, and Kuan Yin, Taiwan. The Kuan Yin facility is DuPont's newest and most modern TiO₂ pigment manufacturing facility.

31. DuPont opened Kuan Yin in 1994 and expanded it in 2008. During both the construction and expansion projects, DuPont established strict protocols to prevent the possibility of contractors learning or transmitting any proprietary information in the Kuan Yin Plant.

32. Despite the many protections at the Kuan Yin facility and in the DuPont Titanium Technologies business generally, DuPont's TiO₂ process used at the Kuan Yin facility has become the target of misappropriation.

USA PTI Misappropriates DuPont's TiO₂ Process

33. In August 2010, DuPont received an anonymous letter indicating that a Walter Liew of USA PTI and John Liu had embezzled TiO₂ pigment technologies from DuPont. The anonymous letter also stated that Liew, Liu, and USA PTI had then sold the technologies to a company in China.

34. After receiving the anonymous letter, DuPont notified John Liu's alleged employer of its investigation and to determine his employment status. That employer confirmed that John Liu was an employee and stated that his responsibilities did not include working on TiO₂, nor did that company engage in the manufacture of TiO₂.

35. DuPont requested that the employer ascertain whether John Liu or others at the company had communicated with Walter Liew of USA PTI on company computer assets. After examining John Liu's computer records, the company confirmed that he had corresponded with Walter Liew at USA PTI via email from his work computer. Additionally, the company indicated that John Liu had conducted background research on TiO₂ on his work computer.

36. In March 2011, the company provided DuPont with documents on Liu's company computer relating to TiO₂ technology. In addition, the company provided documents that appear

1 to be related to TiO₂ technology and that were found on the company computers of two other
2 company employees that had interacted with Liu.

3 **Documents in Liu's Possession Reflect**

4 **DuPont's Proprietary and Confidential Information**

5 37. The documents in the possession of Liu reflect detailed knowledge of DuPont's
6 proprietary and confidential TiO₂ pigment process and access to DuPont's process flow diagrams
7 detailing the TiO₂ pigment process.

8 38. After analyzing the documents provided by Liu's employer, DuPont identified
9 numerous pieces of information that are identical to the confidential, proprietary components of
10 DuPont's process. Although the information is not identified as DuPont information in the
11 documents, the information matches DuPont's confidential process exactly in a variety of
12 respects. The very specific technical details to DuPont's TiO₂ process in the documents are not
13 available from any public source, and DuPont has not authorized the disclosure of such
14 information to them. These documents are evidence that Liu unlawfully possessed DuPont's
15 proprietary and secret information regarding its TiO₂ process.

16 39. The misappropriated information includes details of DuPont's chlorine flows. In
17 DuPont's TiO₂ chloride process, chlorine flows to the chlorine vaporizers to convert liquid
18 chlorine into vapor. The materials in the possession of Liu identify DuPont's specific chlorine
19 flows as well as the number of vaporizers.

20 40. Liu also obtained the location of control valves in DuPont's TiO₂ process. The
21 location of control valves in DuPont's TiO₂ process is neither obvious nor available from any
22 public source.

23 41. Liu misappropriated specifications on the sizing of over a hundred pieces of
24 equipment and instrumentation used in the manufacturing process. DuPont developed the
25 specifications for the sizing of equipment intended for use in the handling and processing of
26 material of the type required for DuPont's TiO₂ chloride process over the course of many years,
27 and this information is unavailable through public sources.

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42. Liu also obtained the specifications for the process flows to the aluminum chloride generator used in DuPont's TiO₂ process. DuPont uses aluminum chloride generators to produce material *in situ* for consumption in the oxidation step of the process. Aluminum chloride generators are not commonly used across the industry for the production of TiO₂. Because of its use of an aluminum chloride generator, DuPont is able to avoid the use of anhydrous aluminum chloride as a feedstock, which provides a significant cost savings. DuPont based the specifications for the process flows to its aluminum chloride generator on the specific design of its material and years of experimentation and experience with that generator. The only way Liu could obtain the details on the process flows to the aluminum chloride generator is from misappropriated confidential DuPont information.

43. DuPont's TiO₂ pigment process utilizes a chlorine catch tank. This is unique to the DuPont process. Not even The Chlorine Institute, the most respected public source of information on chlorine handling, suggests the use of a chlorine catch tank. Liu could only obtain this information through DuPont's confidential, proprietary materials.

44. Additionally, Liu obtained data identifying the specific pressure DuPont uses to unload chlorine. This pressure is not available from public sources and cannot be readily determined through engineering calculations.

45. DuPont spent years determining the specifications for piping, types of piping, and insulation of piping used in its TiO₂ process. Specifically, the piping for the chlorine vaporizer header, piping for the fuel header feeding the oxidation building, piping of vapor flow meters, piping for the oxygen flow meter, and the pipeline branching off from the oxidation area found in the materials provided by Liu's employers match that used by DuPont's Kuan Yin Plant. The use of electric heat tracing in the chlorine piping in found in the documents also corresponds with the same practice at DuPont's Kuan Yin Plant.

46. Liu similarly misappropriated the specifications for the recycle gas temperature and composition. Recycle gas temperature is limited by the type of bag filter used in the oxidation process. Knowledge of bag filter technology as applied to the oxidation of titanium tetrachloride would be required to specify the values. Again, this information is non-public and

1 information contained in the documents provided by Liu's employer contains detailed
2 specifications matching DuPont's specifications.

3 47. Although the materials in the possession of Liu are not labeled "DuPont," the fact
4 that all of the non-public specifications discussed above unique to the DuPont process cannot be
5 a coincidence. Furthermore, other details of the process in the possession of Liu indicate it is
6 DuPont's TiO_2 process:

7 a) The documents reflect the use of four micronizers, which are pigment grinding
8 systems, in support of a particular throughput. Only DuPont's process is efficient
9 enough to operate at the level of throughput identified. Furthermore, no grinding
10 systems are available from publicly available information that could support this
11 level of throughput with only four units.

12 b) Similarly, a process model in the documents suggests an upper operating rate of
13 20 tons per hour, and only DuPont's process is capable of operating at this rate.
14 DuPont's Kuan Yin Plant operates at this precise rate.

15 c) The documents specify the use of fatty acid as a purification treating agent. Only
16 DuPont uses tallow based fatty acid for purification in the TiO_2 process.

17 d) The documents include the pressure transmitter specification for conveying
18 cement in a cementation process. Cementation of process solids is practiced by
19 the Kuan Yin Plant.

20 48. In summary, Liu, an engineer who did not work on the TiO_2 process in his role at
21 his employer, could not have independently and lawfully generated a TiO_2 process that exactly
22 matched the specifications of the DuPont's industry-leading process and the particular
23 specifications used at the Kuan Yin Plant. After examining these documents, DuPont's own
24 engineers concluded that Liu and/or others working with him must have had access to DuPont's
25 confidential engineering documents. A recent interview with Liu confirmed that he and his two
26 associates had been provided with TiO_2 process flow charts by Walter Liew of USA PTI.

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DuPont Interviews John Liu and His Co-Workers

49. In late March 2011, DuPont interviewed Liu and several of his co-workers. They confirmed that they had been approached by Walter Liew and USA PTI approximately one year earlier. USA PTI requested assistance in filling in the gaps to a TiO₂ process.

50. Mr. Liew first approached John Liu and showed him TiO₂ process flow diagrams that he needed assistance in completing. John Liu then contacted his co-workers, both of whom also held doctorates in engineering, and introduced them to Walter Liew.

51. In his interview, one of Liu's co-workers claimed that he told Walter Liew and John Liu that he was unable to help because TiO₂ was outside of his field of expertise.

52. Another co-worker, on the other hand, began consulting for John Liu in an attempt to complete the process flow chart. John Liu paid this co-worker for this work. As will be discussed below, Walter Liew and John Liu conspired to provide this misappropriated information to DuPont's competitors in China for their own profit. All of the activities alleged above occurred outside the scope of the employment of John Liu and his co-workers and were not authorized by their employer. That employer is not implicated in any of the conduct alleged in this complaint.

John Liu Joins Walter Liew and USA PTI to Market**DuPont's Proprietary Information**

53. Prior to March 2011, John Liu submitted his letter of resignation to his employer. He stated that he was leaving the company, where he earned a six-figure salary, to join USA PTI. Liu agreed to manage USA PTI's project to consult on the manufacture of a TiO₂ chloride plant in China.

54. On information and belief, Walter Liew and John Liu traveled to China together on two occasions in the past year to market their misappropriated information on DuPont's TiO₂ process.

55. On information and belief, on one of these two trips, Walter Liew and John Liu met with the CEO of a company in China that manufactures titanium products. On information and belief, Walter Liew has a long-standing relationship with this company.

1 56. On information and belief, USA PTI, Walter Liew, and John Liu have used, are in
2 the process of using, or intend to use DuPont's proprietary, confidential, and secret materials that
3 they have misappropriated to assist in the construction of a TiO₂ chloride plant in China for the
4 Chinese company Walter Liew and John Liu met with on their trip to China and/or other TiO₂
5 manufacturers.

6 **DuPont Lack's an Adequate Remedy at Law**

7 57. DuPont has no adequate remedy at law for the wrongful misappropriation of
8 confidential and trade secret information by Defendants. On information and belief, Defendants
9 either have disclosed, are in the process of disclosing, or intend to disclose DuPont's TiO₂
10 process to one or more companies in China. The release of the information in the possession of
11 Defendants to a competitor of DuPont would provide to this competitor information about
12 DuPont technologies, processes, and techniques that are closely held by DuPont.

13 58. Although a number of companies are capable of producing TiO₂ and some
14 companies have developed a chloride process, DuPont's competitors have been unable to create
15 a comparable chloride-route process that is as efficient, cost-effective, and safe as DuPont's or
16 that operates at the capacity or quality of DuPont's process. It is DuPont's superior process that
17 provides it a competitive advantage and allows it to sell more TiO₂ pigment than any company in
18 the world.

19 59. Defendants' dissemination of the improperly obtained material to a competitor of
20 DuPont would cause irreparable harm to DuPont.

21 **COUNT I**

22 **(Misappropriation of Trade Secrets)**

23 60. DuPont incorporates by reference foregoing paragraphs 1 through 59 as if set
24 forth herein.

25 61. DuPont's TiO₂ pigment manufacturing process derives independent economic
26 value from not being known and not being ascertainable through proper means. DuPont's
27 process is superior to all comparable TiO₂ manufacturing processes in the world. Because of the
28 continued technical innovations that DuPont has incorporated into the process, it can produce

1 TiO₂ pigment at a far greater capacity than its competitors. DuPont's innovations have also
2 allowed it to create a process that produces TiO₂ pigment at significantly lower cost than other
3 TiO₂ pigment manufacturers. Moreover, DuPont's superior process permits it to produce
4 consistently high quality pigment for a wide range of practical applications.

5 62. DuPont has also taken reasonable efforts to maintain the secrecy of its TiO₂
6 process. DuPont transmits, receives, and destroys confidential information in a secure manner.
7 DuPont employees are required to sign contracts agreeing to protect the secrecy of DuPont's
8 confidential information.

9 63. As for DuPont's TiO₂ process specifically, all electronic data systems that contain
10 DuPont Titanium Technology documentation (drawings, equipment specs, instrument specs,
11 logic diagrams, standard operating procedures, maintenance work practices, technology reports,
12 etc.) require granted access. The company further protects the information by
13 compartmentalizing both it and access to it.

14 64. Additionally, DuPont restricts access to technology documentation for the *entire*
15 TiO₂ process to only a few DuPont employees. These individuals have access on a business
16 need or need-to-know basis.

17 65. Defendants have misappropriated DuPont's TiO₂ trade secrets. The documents
18 on the computers provided by Liu's employer confirm that they possess DuPont's proprietary
19 and confidential process. There is no legitimate reason that DuPont's proprietary and
20 confidential information would be in the Defendants' possession. Walter Liew, John Liu, and
21 USA PTI have used, are using, or intend to use this misappropriated information to construct
22 TiO₂ plants in China. Liew, Liu, and USA PTI are aware that their possession of DuPont's
23 materials is unauthorized.

24 66. As a result of the wrongful misappropriation by Defendants, DuPont has been
25 damaged in an amount in excess of the jurisdictional minimum of this Court. Moreover, DuPont
26 will be irreparably harmed by further dissemination of its industry-leading TiO₂ process to its
27 competitors. Accordingly, Defendants seek to enjoin Defendants from using or disseminating
28 DuPont's TiO₂ process. DuPont also seeks an order requiring Defendants to return all materials

1 relating to DuPont's TiO₂ process.

2 67. Because Defendants have acted willfully and maliciously, DuPont is entitled to
3 exemplary damages, in an amount equal to double actual damages.

4 68. Because Defendants have acted willfully and maliciously, DuPont is entitled to an
5 award of attorneys' fees.

6 **PRAYER**

7 WHEREFORE, DuPont prays for judgment against Defendants as follows:

8 a. For a preliminary and permanent injunction requiring that Defendants, and any
9 persons acting in concert with Defendants, return all misappropriated confidential or trade secret
10 information;

11 b. For a preliminary and permanent injunction preventing Defendants, and any
12 persons acting in concert with Defendants, from making any further actual or threatened release
13 of any DuPont confidential or trade secret information;

14 c. For a preliminary and permanent injunction barring Defendants and any persons
15 acting in concert with Defendants from using any DuPont trade secrets relating to its TiO₂
16 process;

17 d. For a preliminary and permanent injunction barring Defendants from working in,
18 consulting for or working with the TiO₂ chloride process manufacturing industry;

19 e. For damages arising from Defendants' misappropriation of trade secrets;

20 f. For exemplary damages for Defendants' willful and malicious misappropriation
21 of trade secrets;

22 g. For attorneys' fees and costs incurred by DuPont in this action; and

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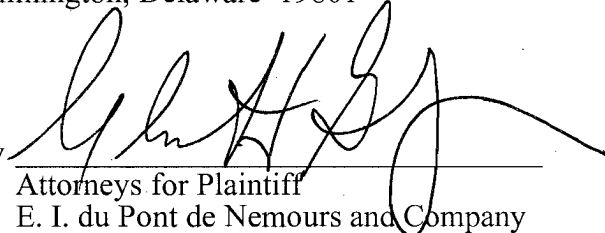
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1 h. For such other relief as this Court determines is just and proper.

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4 Dated: April 6, 2011

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11
12 By 
13 Attorneys for Plaintiff
14 E. I. du Pont de Nemours and Company


15 **DEMAND FOR JURY TRIAL**

16 DuPont demands a jury trial on all claims so triable.

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18 Dated: April 6, 2011

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